

Reliance Energy Limited Privacy Notice

At Reliance Energy Limited (Reliance) we are committed to protecting your privacy. We have policies and procedures in place to protect the integrity and confidentiality of personal information, and to comply with General Data Protection Regulation (GDPR). For more information or queries, please contact us at: info@reliance-energy.co.uk

What is Personal Data?

Personal data is any information that enables the identification (directly or indirectly) of an individual, and the data related to that individual.

In Reliance's case, this can include identity data, contact details, and where required, financial information. We ensure that the information we collect and use is appropriate for its proposed purpose, and does not constitute an invasion of your privacy.

Why does Reliance need to collect, store and use personal data?

In most cases, Reliance collects, stores and uses personal data on the basis of carrying out a contract we have with you or the company you represent, or working with you to put in place a contract. This could be:

- an employment contract if you are an employee;
- a land agreement if you are a land owner or a land agent;
- a framework agreement if you are a client or prospective client;
- a supplier or consultancy service agreement if you are a supplier or consultant;
- a connection agreement if you work for an Electricity or Gas grid connection organisation;

Prospective Private Land Owners:

In most cases Reliance will be making contact with private land owners who are actively marketing their land; using contact details that they provide. However, on occasion we may make contact directly.

When we make contact we will introduce ourselves and investigate whether you would be interested in opportunities to work with Reliance, a 'Legitimate Interest'.

If we contact land owners, this will be because the site(s) we're getting in touch about will have been identified as potentially having the right attributes for a future successful project. Your contact details will have been provided to us directly from yourself or your agent, or sourced from information in the public domain such as Land Registry, land sale or rental advertisements or an online Commercial Property Search tool. We don't buy or collate mailing lists or carry out any mass marketing.

If you do not want to work with Reliance on a specific site, and any other sites in the future, then let us know and we will remove your information from our records.

Disclosure of data to Third Parties

Reliance may need to supply data to third parties in order to put in place or deliver against a contract. Beyond this, Reliance will only share data with specified third parties if you authorise us to do so.

Reliance will not sell, rent or trade personal data, or disclosed it to unauthorised third parties.

There are some specific circumstances as defined in GDPR where disclosures can be made without consent e.g. related to safeguarding national security, or law enforcement. Any such request will be reviewed and authorised by the Director.

Rights of access to data

We will endeavour to keep your information accurate and up to date and not retain it for longer than is necessary.

GDPR gives you as an individual the right to:

- learn how your data is being used.
- request that your data is deleted.
- retrieve your data in a format you can read and re-use elsewhere.

Subject Access Requests (SAR) need to be submitted in writing, along with two forms of personal identification. Information will be provided to you within 30 days and/or deleted/corrected as immediately as possible.

Security

Information is stored securely, and procedures are in place to minimise the risk of unauthorised access or disclosure. Reliance personnel who handle personal data are made aware of their responsibilities and are trained in how to protect the data.

Reliance Energy only stores information within the EU. Where we use providers who hold data outside of the EU, we check that they are registered on the Privacy Shield.

Changes to this Privacy Notice

Reliance reserves the right to change its Privacy Notice at any time without notice. We advise that you occasionally check the online document for the current version.

Conditions of Use

Unless stated otherwise, our current Privacy Notice applies to all information that we obtain from or about you. As Reliance Energy only use 'personal data' for the purposes of contract or other stated legitimate interests, by working with Reliance you are agreeing to the collection, processing, storage and use of any of your personal information as set out in this Privacy Notice.